

# FLASH FEEDBACK RESULTS

November 16-November 23, 2020

Prepared by the Center for College Effectiveness

- ❖ How are students feeling?
- ❖ What source(s) do students use to get news about Guttman events and supports?
- ❖ How good are students' at-home schoolwork/study set-ups?
- ❖ How effective are distance education methods to support student learning?
- ❖ What prevents students from attending video classes/sessions in real time?
- ❖ What are students distance education experiences?
- ❖ How are students doing in their courses?
- ❖ What is one specific thing Guttman can do to help students succeed?

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Results are based on 130 respondents (out of 1024 students enrolled in fall 2020), resulting in a 13% response rate.

## How are students feeling?

- For both first-year and continuing students, about two-thirds are doing well or very-well.

How are you feeling?	All Students % (N=130)	Response Count (N)
I am doing very well.	23%	30
I am doing about as well as can be expected these days.	43%	56
I am having trouble coping with everything.	34%	44

How are you feeling?	All Students % (N=130)	First Year Students % (N=70)	Continuing Students % (N=60)
I am doing very well.	23%	21%	25%
I am doing about as well as can be expected these days.	43%	44%	42%
I am having trouble coping with everything.	34%	34%	33%

What source(s) do students regularly use to get news about Guttman events and supports? (Select all that apply.)

- Most students get their news from email.

Sources for Student News	All Students % (N=130)	First Year Student % (N=70)	Continuing Students % (N=60)
Email	91%	90%	92%
Instagram	27%	26%	28%
Guttman Webpages	17%	11%	23%
Guttman Student Portal	15%	17%	13%
Facebook	2%	1%	2%
Twitter	2%	3%	0%
Other	0%	0%	0%

How good is your at-home schoolwork/study set-up (chair, desk, table, etc) for learning?

- Over two-thirds of students have an effective or very effective at-home set-up for schoolwork.
- First-year students have better schoolwork set-ups than continuing students.

<b>My set-up at home is....</b>	<b>All Students % (N=130)</b>	<b>Response Count (N)</b>
Very Effective for schoolwork	15%	20
Effective for schoolwork	55%	72
Not Effective for schoolwork	29%	38

<b>My set-up at home is....</b>	<b>All Students % (N=130)</b>	<b>First Year Student % (N=70)</b>	<b>Continuing Students % (N=60)</b>
Very Effective for schoolwork	15%	16%	15%
Effective for schoolwork	55%	61%	48%
Not Effective for schoolwork	29%	23%	37%

If a student's set up is not effective, what specific things(s) would be needed to better support doing schoolwork at home?

- A creative suggestion for dealing with lack of private space or quiet space at home is to get noise canceling headphones.

<b>Comments: Improving Schoolwork Set-up</b>
I currently stay with a friend so I don't have my own space
Bad muscle pains
A quiet environment, a chair with a table to sit and study and work on my homework
I would probably need to get an extra monitor for efficiency
The specific things I would need is a desk and some space
Need internet to do my classe work, pay my rent, and others needs
Better WiFi
Desk and space!
Not sure
To better support doing schoolwork at home would be able to have a desk and a rolling chair.
desk and chair
separate room, a table and time managment
At the college library or just the school itself in general with a tudor; but now is a good time to mention that I have anxieties for certain things and talking or even asking for help is difficult.
I'm not really set up for college at home. I am having a hard time but thankfully I have internet and a laptop. I don't have lectures to help me understand what ideas are important or what the assignments mean and this is really difficult for me. One other thing that's really hard for me is not having a printer or hard-copy books.
I need a chair, desk, and more peace
As my neighborhood isn't that quiet, I have troubles concentrating and I don't study in my room since my younger sibling use it for her online classes so I usually study in the kitchen or in the living room which is sometimes uncomfortable for doing my schoolwork at home but I try my best to forget those things and focus on my schoolwork.
I cant Concentrate at home
More space with a designated place for a computer desk and chair.

<b>Comments: Improving Schoolwork Set-up</b>
I don't have one
I have the necessities to do work at home but my ISP is terrible in the area I live in and constantly logs me out of Cuny Blackboard which makes doing work very difficult.
the approach is not the same as in the guttman facility
A Quiet place
Well I know im in the area of IT, but honestly im not learning as much I was learning before this virtual classes, im struggling in the area of math and stats, I don't understand some topics!
I need a pair of noise canceling headphones because my home is very noisy.
Getting away from everything and everyone
I think I need my own space, maybe headphones to not allow myself to be distracted.
Probably a quiet space in which I can really work in but I know that might not happen since it's a lot of us.
Quiet space, internet
I need a desk.
Lack of space and proper seating.
Better learning environment
A quiet space.

How effective are the following distance education methods as the *primary way* to support student learning?

- Distance education methods have mediocre effectiveness as primary ways to support learning.
- Students favor watching pre-recorded lectures to the other methods.
- First-year students are more receptive to the distance education strategies than continuing students.

Effectiveness of <i>Primary</i> Distance Education Methods	All Students % Effective and Very Effective	Total Respondents
Attending a video class/session in real time	44%	113
Watching a pre-recorded video lecture on my own time	63%	114
Using course materials from Blackboard modules	60%	115

Effectiveness of <i>Primary</i> Distance Education Methods by First-year and Continuing Student Status	All Students % Effective and Very Effective (N=115)	First Year Students % Effective and Very Effective (N=63)	Continuing Students % Effective and Very Effective (N=53)
Attending a video class/session in real time	44%	50%	37%
Watching a pre-recorded video lecture on my own time	63%	65%	61%
Using course materials from Blackboard modules	60%	65%	55%

How effective are the following distance education methods as *supplemental ways* to support student learning?

- Distance education methods have mediocre effectiveness as supplemental ways to support learning.
- First-year students are more receptive to the distance education strategies than continuing students.

Effectiveness of <i>Supplemental</i> Distance Education Methods	All Students % Effective and Very Effective	Total Respondents
Attending a video class/session in real time	46%	89
Watching a pre-recorded video lecture on my own time	61%	94
Using course materials from Blackboard modules	61%	94

Effectiveness of <i>Supplemental</i> Distance Education Methods by First-year and Continuing Student Status	All Students % Effective and Very Effective (N=94)	First Year Students % Effective and Very Effective (N=50)	Continuing Students % Effective and Very Effective (N=45)
Attending a video class/session in real time	46%	53%	38%
Watching a pre-recorded video lecture on my own time	61%	68%	52%
Using course materials from Blackboard modules	61%	69%	51%

Do students have circumstances that prevent them from regularly attending a video class/session in real time?

- About half of the students have reasons for not attending class in real time.
- Scheduling work hours during real time sessions is the most typical reason for not being able to attend.

Do students have reasons that prevent them from regularly attending a video class/session in real time?	All Students % (N=120)	First Year Students % (N=65)	Continuing Students % (N=55)
Yes	54%	54%	55%
No	46%	46%	45%

Reasons that Prevent Students from Attending a Video Class/Session in Real Time	"Yes" Students % (in descending order) (N=65)	Response Count (N)
Scheduled work hours during class time	49%	32
Prefer my independence	31%	20
Other (See p. 10)	29%	19
Limited access to technology	22%	14

Reasons that Prevent Students from Attending a Video Class/Session in Real Time by First-year and Continuing Student Status	"Yes" Students % (N=65)	"Yes" First Year Students % (N=35)	"Yes" Continuing Students % (N=30)
Scheduled work hours during class time	49%	46%	53%
Prefer my independence	31%	29%	33%
Other (See p. 10)	29%	31%	27%
Limited access to technology	22%	20%	23%

“Other” reasons that prevent students from attending a video class/session in real time

Comments for “Other”
Don't have the time or I completely forget.
House work in general
time management
not knowing how the class and sessions for my classes work
I have to take care of my sister
During class time I could be less Motivation to do my best when im not in a group to discuss things, learn and throw ideas at a wall. Additionally, I have to take care of some in my family in a moderator bad condition of health that often requires me to aid them with certain things.
Time difference.
Religious Purposes
I have personal things, I must do during the day for my family.
Appointments and other family things
Technical difficulties and have to help family out
Have Physical Therapy appointments that can't be rescheduled.
We don't have video class/session in real time
I also share a room w/others.
Kids to take care of
I don't have a quiet space

## What are students' distance education experiences?

- First-year students have a more positive outlook about their distance education experiences.
- Continuing students are less likely than first-year students to potentially reserve a space to do individual work on-campus.

Survey Items	All Students % Agree & Strongly Agree (in descending order)	Total Respondents
I know who to go to for academic help with my classes.	68%	119
I am challenged to do my best in my classes.	68%	119
I have a clear understanding of my professors' expectations for doing well in my classes.	67%	118
IF conditions allow and students could reserve a space to do individual (not group) studying at the College, I would reserve a space to study on campus.	64%	119

Survey Items	All Students % Agree & Strongly Agree (N=119) (in descending order)	First Year Students % Agree & Strongly Agree (N=64)	Continuing Students % Agree & Strongly Agree (N=55)
I know who to go to for academic help with my classes.	68%	72%	64%
I am challenged to do my best in my classes.	68%	70%	65%
I have a clear understanding of my professors' expectations for doing well in my classes.	67%	68%	65%
IF conditions allow and students could reserve a space to do individual (not group) studying at the College, I would reserve a space to study on campus.	64%	70%	56%

Overall, how are things going with students' courses this semester?

<b>Comments: Overall, how are things going with your courses this semester?</b>
Great
It has been challenging, but I'm trying my best to push myself and remain positive.
Not bad but not great either
- Well I always go to my Meetups session, my math workshops for my homework, and my math Desmos activity, this week.
Every it's fine.
Good, my professor have a good understanding
It started off good but went bad moving more into to the semester feels like I'm on my own dealing with all of these especially since I'm a returning student and haven't been in school in almost 6 years
As best as one could be considering.
Alright so far
Prof barely teaches
Things haven't been well due some personal issues that been appearing
Somehow
My classes are going okay with the exception of being somewhat overloaded with material.
I am so-so, trying to keep myself motivated.
So far it is going well, I had difficulties with my computer (it stopped working) but I already fixed it but it is going well I hope to finish this semester well..
The hardest but being managing
Bad
Pretty good
Not well, I feel completely disconnected from Guttman, I have no interest in doing anymore than the required work, I don't take advantage of any other resources mostly because I have idea how to get involved, my grades have exclusively deciled and I basically feel as if I have been completely left behind
well
Good, just tech problems made me slow down.
So far I am doing pretty well.

<b>Comments: Overall, how are things going with your courses this semester?</b>
good.
it's been overwhelming I still can costume myself for online classes.
It's challenging but so far I'm doing great keeping up with my classes
There going amazing! Can't wait to get back in person though
Its going ok, But I now getting the hang of it. and having a planner and putting my work in that needs to be done.
I am passing all my classes. One on the verge of failing but still passing.
Very well.
Things are going not so well in my courses this semester.
it's going well is that I feel that I would do better at school then online
Very well
They are going really well.
Things are going good.
I am stressed but I will eventually keep up doing my work.
Good
They could be better.
there are not so good due to covid every change has been affected me.
I got problems of the modules That I got incorrect but still fixing the blogs and journals.
Things are great this semester in almost all my classes. I have one specific class where it seems the teacher isn't putting in the effort to teach as others. Barely any work is posted and lectures are posted incorrectly.
I am stressed.
Everything's going well so far
Overall, my courses are going very well for me this semester. I did fall behind a little but I'm catching up fast.
Im doing really well in every course. There was one course I was having trouble with, but I reached out to the professor and now I'm doing better.
Is going well

<b>Comments: Overall, how are things going with your courses this semester?</b>
Rough, with tentions really high around were I live in addition to personal family matters that need to be attended to while at the same time dealing with a lack of Motivation and over all energy really dragging me down.
Struggling a little be to adjust to this new reality, but overall is going ok.
Overall, my courses are great and I am able to complete assignments at my own pace.
Not so good
Not so good
I am having a really hard time. I often don't understand the assignments. Many of them are trying to build on past work with references to assignments and worksheets and other students' input in a way that is almost impossible to follow. We are encouraged to do work based on other student's submitted work but I am finding that my classmates seem like they hardly put any effort into their assignments. Week after week I am instructed to compare and contrast based on their answers and most people have submitted only a sentence, so I find myself reading incomplete sentences that don't relate to the subject. I really don't have much actual 'teaching.' Also we are told to comment on each other's work with questions, and to receive points we must answer their questions. 9 times out of 10, I don't understand the questions I'm asked, and it seems like they're not even trying.
Fine
Things could have gone better .
Little bad but I will get the work done
Okay just haven't been motivated to do my work and I have been slacking
Everything is going very well. I'm doing well in all of my college classes. I am communicating well with my professors and staying on top of my assignments.
It is going alright.
Things right now with my courses this semester is going pretty well, it can be little stressful at times, but I just remain positive and do the best I can for every class and I've been doing good so I'm going to keep it up.
So far everything going smooth
Good
The semester is going well, I have completed my work from my various courses.
Well, there are some courses I struggle with such as Composition I but I am planning on asking for a tutoring session so I wouldn't fail that class. As for others, I have a tendency to forget to complete the short assignments due but it's okay. For longer and hard assignments I have to go out to a quieter place but unfortunately, due to the pandemic, all libraries and students areas are closed.
Good

<b>Comments: Overall, how are things going with your courses this semester?</b>
they have been on a normal pace lately
Overall, it is going well, could be slightly better if I have the motivation to do online learning. ( I prefer in person learning sadly)
Having trouble with classes
This semester is going pretty good
things are going a little rough cause there is work and information that is giving to complete the work and you have to go search for it in the blackboard app and makes it difficult and most of the time you're going in blind to do the work.
Good enough.
Things are fine, I am passing all my courses this semester with good grades.
Everything is okay for now.
So far things are going well but I wish it could be on campus so it will be better for me to communicate with my professors.
it's alright could be better
I am keeping up. It is difficult to sometimes remember what is due when.
How things are going with the courses of this semester, is okay. Kinda trouble balancing school with work. I try to give the assignments on time, before the due date. But is hard, trying to keep things on once.
English Composition: Great Feedback, multiple source and good used of online resource First Years Seminar: High Positive, very specific and high expectations. City Seminar: Lack of organization, too much announcements and work, no feedback nor grading. That class seem worthless to have. Math: 2 assignments per month, no make comments and no grading. Ethnographies: very puntual, give specific work and well develop feedback. Great Example of a college teacher 🙌.
Somewhat alright
okay.
They're going well , I've been up on my assignment s and turn in work on time.
As well as can be considering the current state of everything.
Things are going well with two of my three classes.
Good
They're going pretty bad and Im kick it back to shape.
Is going very well

<b>Comments: Overall, how are things going with your courses this semester?</b>
I been receiving A's and B's throughout my courses during this virtual semester.
Is going good not the best but is still pretty okay
So far, I'm doing good with my courses this semester because I've been keeping track of when assignments are due and took advantage of office hours.
terrible
I dont know anymore
It is going well I am doing the best I can.
I am doing alright with my courses, however, i am having trouble with one of my classes.
I have struggle in all my courses .
It's going well.
it could be better
My Courses This Semester Is Going Good And I Am Doing All My Assignments That Needs To Be Done
Everything is going fine
Bad, I am most worried about my GPA because is going down.
Good I suppose.
Things are going well I am putting my best foot forward
It is okay, but I am not learning as well as I would in class.
I feel I have been struggling to get through it but I'm trying my best.
Not so good
Very smoothly
Things are going really well for me this semester. I don't have to get up early and make the commute to class where I'm tired throughout the lecture. I can get work done on my own time and it's made very productive online any other semester.
Things aren't going as expected. It's difficult learning science-based classes online since we can't do labs and experiment
Somewhat challenging but I will get through it like I always do.
I'm doing much better then before
Everything is going well

What is one specific thing Guttman can do to help students succeed this semester?

<b>Comments: What is one specific thing Guttman can do to help you succeed this semester?</b>
Always sending positive reminders and weekly letters of encouragement letting Guttman students stay motivated
Please send less email. I get so much email that I can't keep up with anything I read about.
- I went to starfish, and I raised my hand, for my upcoming testing days for the midterms, or finals exam, as well, and I studied.
Time! Because too many assignments
More campus activities study groups
Coming to school to learn everything in person
Not sure since it already provides a lot of support. However, the classes could maybe be less tense.
I'm hoping to set up a schedule for my classes.
Help with available resources
Fix laptop
I have no idea at this point and my willingness to work towards doing this semester is running short
We have like 9 things to do from each class every week. They say have a nice day, but the day is full of work and is a cycle. Is not fun is harder than in person.
Provide some advice on time management and good study habits..etc.
I am so confused research paper.
By making us have a break
Provide longer teacher availability time. 15 to 30 mins isn't sometimes enough
Having study sessions inside the campus we could go a social distance.
In person tutoring.
Being able to have a schedule of my classes and how they work.
maybe try to find ways where we can interact with our peers outside like do maybe a group project outside as a way to interact with our new peers while using social distance . I would want to meet new people and learn at the same time . Maybe they can push for reopening school just for some students and maybe some kids stay home and others be at school like it switches once in a while .

<b>Comments: What is one specific thing Guttman can do to help you succeed this semester?</b>
I think one thing that will help me succeed this semester is having zoom classes at a specific time.
I am not sure.
Staff being able to communicate on time.
groups of study
Can you send a sentence example because it helps me succeed this semester of making my own typing to my good sentence.
Give extra time to complete the assignments
If Guttman can help me find a job that will be good then I can help me my mom support the family
Just I guess try making all assignment directions clearer because if we don't fully understand the directions it's hard to normally ask since we would have to wait a while for a response.
Keep the sessions for questions
Help me. Understand me. Set me up with a counselor or advisor to talk with me with a caring and understanding outlook but with a level of seriousness and realism.
I want to have live classes that are twice a week with a flexible grading policy.
Help me with my courses and how to manage my time, please.
Reach out
I am having a really hard time. I often don't understand the assignments. Many of them are trying to build on past work with references to assignments and worksheets and other students' input in a way that is almost impossible to follow. We are encouraged to do work based on other student's submitted work but I am finding that my classmates seem like they hardly put any effort into their assignments. Week after week I am instructed to compare and contrast based on their answers and most people have submitted only a sentence, so I find myself reading incomplete sentences that don't relate to the subject. I really don't have much actual 'teaching.' Also we are told to comment on each other's work with questions, and to receive points we must answer their questions. 9 times out of 10, I don't understand the questions I'm asked, and it seems like they're not even trying.
Working harder
Teachers explain the work little more
Guttman can help offer the support I need such as tutors etc to help me succeed through this semester.
Prepare professors to teach better through technology and have more accessible resources.
I think Guttman should continue to be more communication between the advisors and students when we have a question.
Guttman provide every needed for the student. so far

<b>Comments: What is one specific thing Guttman can do to help you succeed this semester?</b>
In person learning
I feel like Guttman is doing its best to help me succeed in every single way, from all professors, tutors, advisors and everyone, I just need to work harder than I already do to succeed this semester.
If they have events every week to talk about how we feel and so we can keep updated about events happening at college
Trying to make our communication better with our professors
In school studying
More asynchronous meetings
one thing that Guttman can help if their teachers put their work so it can show up on the calendar tab because that's what I check to see when I have work due and I can time manage the work and have a balance.Thank you
I don't think Guttman can change or improve anything I am fine right now.
I don't know, It could be maybe more flexible with some courses
help me with my work
send a master schedule of when things are due in all the classes
Talk to my SSA to keep pushing me to finish all assignments.
Hire better teacher for City Seminar.
Make the blackboard app more effective !
I feel they have been doing a great job and keep students updated
Can not really think of anything. All that Guttman and Staff are doing currently, is going very well.
Keep uploading explanatory videos
To be in person to do work for motivation.
Giving me advice on some classes
One specific thing that Guttman can help me to succeed in this semester is by continue providing the academic sources such as Meet ups, Registrar, CCpp, and UMOC.
Being able to email my professor and ask questions
One thing you could do is provide us with some more resources for the semester.
stipends

<b>Comments: What is one specific thing Guttman can do to help you succeed this semester?</b>
I honestly don't know.
They can give students more guide through the tutoring process.
Seeing my tutors.
less work
One Thing Guttman Can Do Is Providing Students With The CR/No Credit Grading Policy For Remote Classes
For me is going there to take classes because I am struggling on this virtual classes.
I don't know.
Meetups studying
Keep sending out mental health checks when big events or even small events occur to show they care because I notice only Guttman cares a lot more compared to other colleges.
I feel Guttman is trying their best just like the rest of us, there isn't much more any of us can do.
Given the circumstances Zoom classes, I suppose.
Fewer announcement emails from all depts.
Advise! Maybe monthly meetings with student advisory or professors.
Guttman is doing good with everything so nothing really.
Just be more clear with homework.
Not doing the live class meetings